

Volunteering

Volunteers help with data entry and administration support, and work as Information and Support Workers providing information, referrals, advocacy and other forms of material aid to clients in need. Full training is provided for half or full day ongoing volunteering on a roster basis.

Keeping It Together

The aim of the Keeping It Together Program is about strengthening families and helping to prevent family breakdown. An 8 week program provides women with the opportunity to improve their basic skills of communication, assertiveness, conflict resolution, understanding and working with anger, enhancing their awareness of self-esteem issues and the importance of self-care. The sessions go for 2 hours and are run in different areas in Casey and Cardinia.

Available to any women that are interested.

Tax Help

Free assistance to help with completion of Tax Return between July & October each year. Eligibility criteria applies.



Interpreter Service
Available 131 450

WHERE ARE WE?

Suite 2
30-32 Verdun Drive
Narre Warren
VIC 3805

Appointments Required

Time: 9.30am - 4.30pm
(Monday/Tuesday/Thursday/Friday)

Time: 12.00pm - Till Late
Wednesday

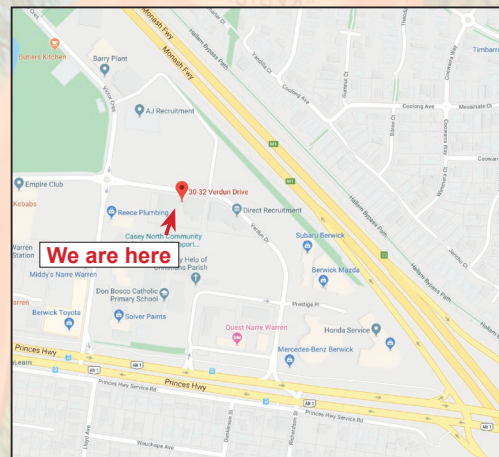
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 **facebook.com/caseynorthciss**

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CASEY NORTH COMMUNITY INFORMATION & SUPPORT SERVICE

We are here to assist the local
community any way we can...



Who are we?

Casey North Community Information & Support Service (CNCISS) provides a range of support programs and information services, staffed by both professional workers and trained volunteers. All services provided are free and confidential. Areas covered vary from program to program, see below;

Emergency Relief

Assistance provided to households in severe financial hardship and unable to purchase essential items such as food, medicine and other essential services. Shower packs and vouchers also available for the homeless.

Available to residents in the north of the City of Casey.

Support Program

Social Work/Case Work

Provides support to people in crisis or needing assistance with complex issues.

Counselling

Crisis response (4 sessions) available to people needing support through difficult issues and/or situations.

Appointments required.

Available to residents in the north of the City of Casey.



Advocacy & Negotiation

Workers are available to assist with a range of issues including, utility and telecommunication companies, consumer affairs, Centrelink, etc.

Available to residents in the north of the City of Casey.

Financial Counselling

Financial Counsellors are qualified professionals who provide assistance to people experiencing financial hardship. If you feel you are getting into difficulties call to make an appointment, as we can help with information, options and advocacy.

Available to residents in the City of Casey, Shire of Cardinia and Mornington Peninsula.

Financial Literacy

Workshops can be tailored to suit any group; Money management/budgeting, saving money on utility bills, debt and consumer credit, fines, your rights, resources & assistance available. Showbags provided.

Available to residents in the City of Casey, Shire of Cardinia and Mornington Peninsula.

No Interest Loan Scheme

Casey NILS enables eligible people on low incomes to apply for a loan of up to \$2,000 to purchase essential household items, pay some medical expenses, help toward education costs, purchase tyres, pay for car repairs or registration, and to pay for bond and rent in advance for new rentals. There are never any fees or charges, and affordable repayments are made over 12 - 24 months.

To enquire about eligibility please call a Microfinance volunteer to discuss.

Community Information

Where to go? Where to find out?

Contact us for information on a range of resources and services in your area, including;

- Housing & Tenancy
- Legal
- Education & training
- Complaints
- Recreation
- Health
- Multicultural
- Entitlements
- Consumer issues
- Other services, groups and organisations
- And much more

Available to everybody.

Resource Guides available;

Making Ends Meet

- Services & resources available for households on a low/tight budget.

Stay on Track

- Financial information & advice

All of the above guides are available from our office and also on our web site;

www.caseynorthciss.com.au